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**FAX COVER LETTER**

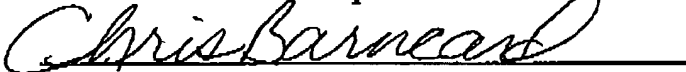
July 7, 2005

**TO:** Commissioner for Patents  
**COMPANY:** U.S. Patent and Trademark Office  
**PHONE:** 703.308.9723  
**FAX:** 703.872.9306

**FROM:** Steven C. Lieske  
**DIRECT DIAL:** 612.607.7508  
**EMAIL:** SLieske@Oppenheimer.com  
**RE:** Status Request

**COMMENTS:** I certify that the following correspondence is being transmitted by facsimile to Commissioner for Patents, at the U.S. Patent and Trademark Office on July 7, 2005.

1. Status Request for Serial No. 10/619,917



Chris Barncard

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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen et al.

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT  
SKILL DATA

Group Art Unit: 2161

Examiner: Safet Metjahic

Docket No: 60021-378501

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450I CERTIFY THAT THIS PAPER IS BEING FACSIMILE  
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1.8a)

  
Chris Barnard**STATUS REQUEST**

Dear Sir:

The above-referenced patent application has now been on file for 2 years. Please provide a status of this application.

No fees are believed to be due at this time. However, if we have miscalculated the Commissioner is authorized to charge our deposit account number 50-1901 for any fees that may be due.

Any inquiry regarding this matter should be directed to Steven Lieske at (612) 607-7508.

Respectfully submitted,

By: 

Steven C. Lieske, Reg. No. 47,749

Customer No. 29838

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